



Welcome

**Walthamstow West
Community Council
5 January 2009**



(1) Introductions

Community Chair – Philip Herlihy

Councillor Chair – Cllr Patrick Smith

Cabinet Champion – Cllr Afzal Akram

Councillors from Wards:

- **Chapel End**
- **Higham Hill**
- **High Street**
- **William Morris**



(2) Apologies for absence / Meeting Conduct – Guidelines

- Apologies for absence.
- The Community Chair will remind residents of the ***guidelines*** agreed at previous meetings.



(3) Declarations of interest

“Members (including any co-opted members) are asked to declare any ***personal or prejudicial interest*** that they have in any matter that is to be considered at this meeting.”



(4) Minutes of the previous meeting

- Minutes of the last meeting (6 October 2008, (Agenda pages 6 to 13)
– any ***corrections***?

Matters arising will be taken under Agenda item 11 – Community Forum.



(5) Streetcare

- Presentation by **Keith Hanshaw** –
Assistant Director of the Public Realm



Street Cleansing
5th January 2009

Keith Hanshaw
Assistant Director, Public Realm



Resources Pre Kier

- Used 170 staff – Kilometres of road cleansed per street cleansing operative is 2.2 (this level of productivity is low as per Indecon Review & ENCAMS Review)
- 90 barrow beats
- 3 bin and bag crews (responsible for emptying bins and collecting street cleansing bags)
- 3 rapid response crews (fly-tip removal)
- 2 small mechanical sweepers
- 3 large mechanical sweepers
- 4 Supervisors
- Sweeping day - 5am to 8pm but much reduced service past 4pm. After 4pm there were about 20 staff engaged in sweeping the Town Centres only.



Resources under Kier

- Kier using 142 operatives - Kilometres of road cleansed per street cleansing operative is 3.0. These staff are supervised by seven and is also broken down into areas of the borough North, South and Central
- 28 double barrow beats in residential areas (work 7am to 2.30pm)
- 10 mobile cleaning crews responsible for early morning sweeping in the major shopping areas plus all the roads that are required to be swept on a daily frequency (includes mechanical pedestrian sweeper for the footway)
- 34 barrow beats in Town Centres / main roads. 12 of these barrow beats work from 2pm - 10pm
- 3 bag collection crews (street cleansing bags only) 2pm to 10pm
- 6 clear-all crews - 3 crews in the morning and 3 in the evening



Resources under Kier

- 4 rapid response 3 crews (removing fly-tips) , 3 crews in the morning 6am to 2pm and 1 crew operating 2pm to 10pm
- 5 Litter pickers (concentrate on the main roads and grass verges)
- One night-time mechanical sweeper (driver plus one operative working from 5.a.m. to 10am Sunday to Thursday sweeping all the main roads)
- 3 HGV large mechanical sweepers
- 2 compact sweepers



Kier Contract the story so far

- WFD Customer Enquiries

October 2007 - Street sweeping enquiries / service requests to WFD = 505

October 2008 - Street sweeping enquiries / service requests to WFD = 509

- BV199 score

The last tranche survey score achieved by the in house service in 2007/08 was **32**

First tranche survey 2008/09 score achieved by Kier was **33%** (following 2 day national strike).

Additional Survey - September **29%** (additional survey commissioned from ENCAMS)

Second tranche survey 2008/09 score achieved by Kier was **23%**



Monitoring Pre- Kier

- **In house**
- No internal monitoring of street cleanliness took place.
- The service was not operating in accordance with the cleansing standards set out in the Environmental Protection Act
- Based on numbers of street sweepers rather than the outcome of the standard of street cleanliness.

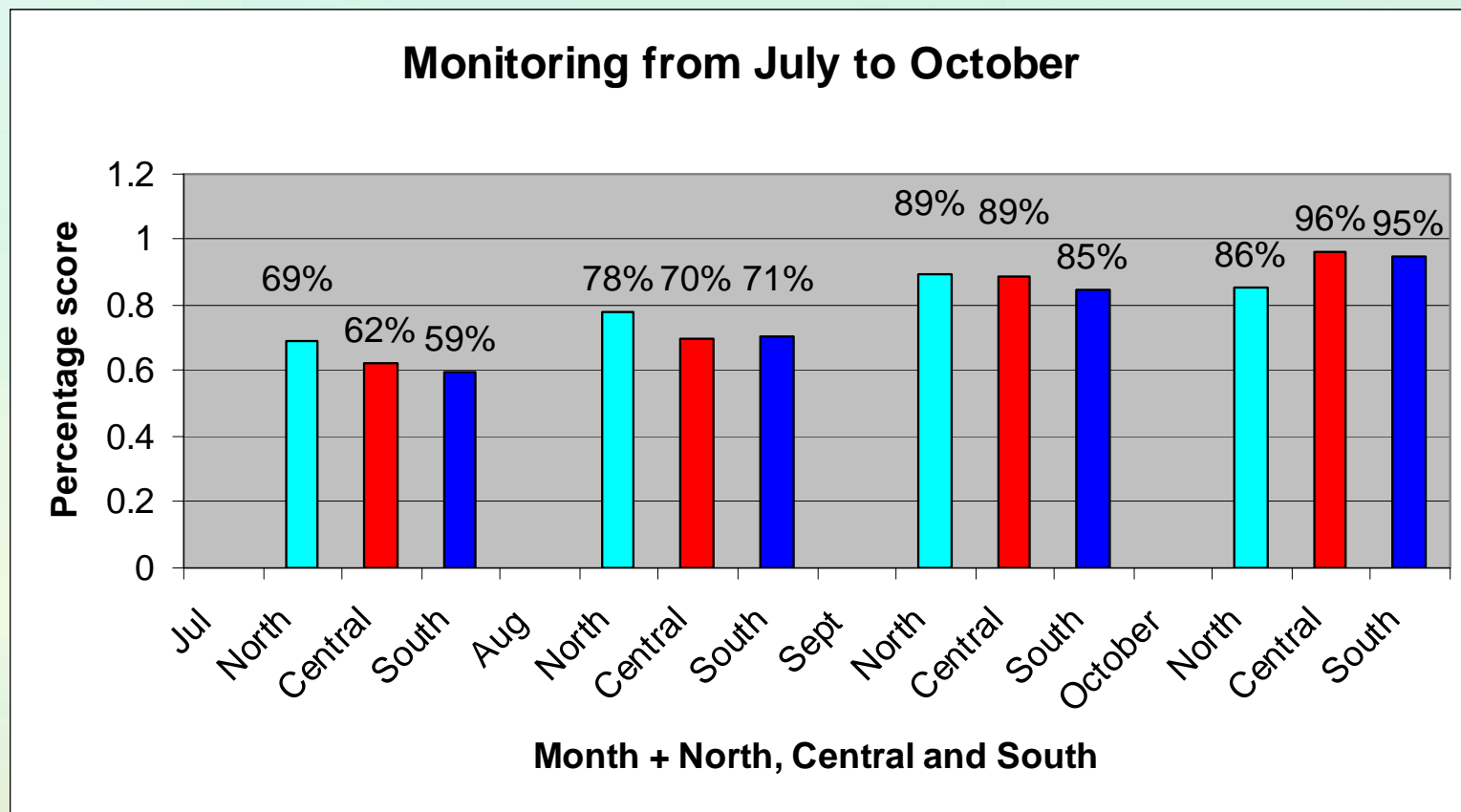


Monitoring Under-Kier

- Continuous monitoring of street cleansing taking place in accordance with the Environmental Protection Act.
- A= litter and detritus free (acceptable standard of cleanliness)
- B= some litter and detritus (acceptable standard of cleanliness)
- C= large traces of litter and detritus (acceptable standard of cleanliness if it is a weekly swept road and is scheduled to be swept the next day)
- D= heavily littered (unacceptable standard of cleanliness)
- It should be noted that a single item of litter e.g. a discarded crisp packet present on a road immediately reduces its assessment from grade A to grade B.



Monitoring Under-Kier





Next Steps

- Joint pro-active monitoring (Rectification and Defaults)
- Clean roads to a minimum frequency of once per week (was two weeks in certain areas)
- Providing monitoring results on ward by ward basis in the medium term
- Reduce the number of enquiries to WfD
- Better collection of sweeper bags
- Improved enforcement of fly tipping



Any questions?





(6) News Report

Community Council Manager -
Summary of ***responses*** (blue sheets)
arising from the last meeting.

Please note that any ***matters arising*** will
be taken in the Community Forum - item
11.



(6) News Report (continued)

- Current issues & developments

- Contributions *from residents* welcome for future meetings!
- *Missed anything?* These slides will shortly be available for download from: www.WalthamSoft.com/WWCC



Arcade Site Development

A statement from Cllr. Terry Wheeler:

The aim of a mixed retail, leisure housing development with a design concept incorporating an interesting tall building and a cinema multiplex to help drive the reinvigoration of the Walthamstow Town Centre remain unchanged as previously publicised.

The project is now proposed to be a leisure-led project because of ongoing difficulties securing retailers due to the economic circumstances. The new Council leisure facility is proposed to be a swimming pool facility. This will compensate for the current unavailability of suitable retailers. A hotel is also proposed to be incorporated to replace the originally planned private housing. The Council has acted to support the project because it recognises the wishes of residents to see the site developed and the cinema multi-plex provided as soon as is practicable.

The Council remains strongly committed to the scheme and sees considerable advantage in keeping the scheme on track to take advantage of the eventual economic upturn and the influence of developments at Stratford and the Olympics.

The press failed to report the other action we initiated at the December Cabinet which was to instruct officers to open negotiations with Sainsbury's with a view to them moving into South Grove as part of a mixed Retail, Housing and Business Premises development. This the key to progressing the vision of the Princes Foundation Work.

The transfer of Sainsbury enables provides for the possibility of Selbourne Walk to expand across the Barking Line. They have expressed interest in this proposal. This would also allow the accommodation of the retailers originally in the frame for the Arcade when the Economy picks up.

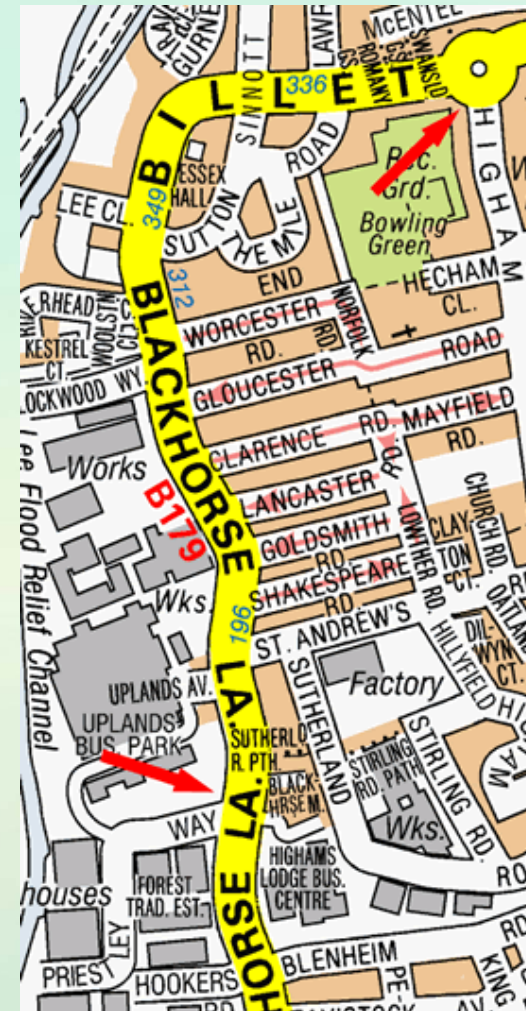


BILLET ROAD AREA – ROAD SAFETY

This year:

- **Priestly Way to Higham Hill Road.**
- “Local Safety Scheme”
- TFL funding

(Note: any Maps show the approximate area, and are **not** formal plans)

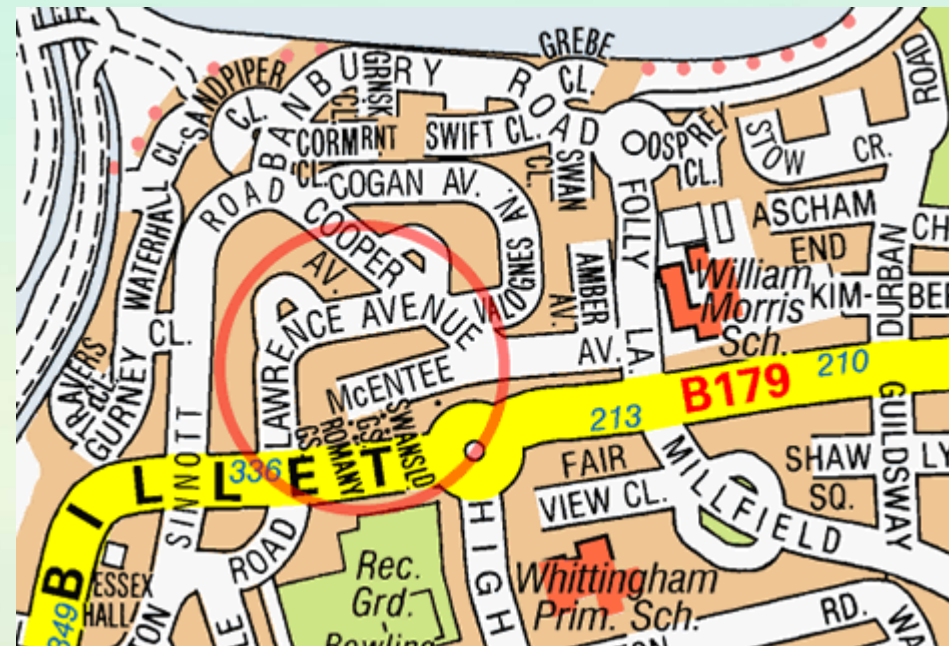




BILLET ROAD AREA – ROAD SAFETY

Current **Bid** (to TFL):

- **Lawrence Avenue Area.**
- Residential streets
- 20 mph zones
- Target: 2010/11
- Public consultation first

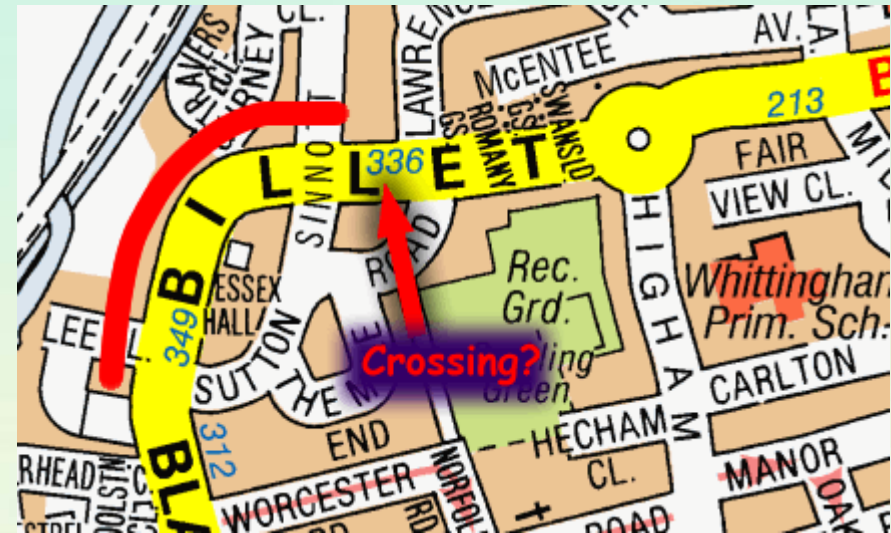




BILLET ROAD AREA – ROAD SAFETY

Other Road Safety issues:

- Dangerous bend?
 - Safety scheme?
 - Consultation first
- Pedestrian crossing request
 - vicinity of 303 Billet Road
 - being assessed against criteria ...



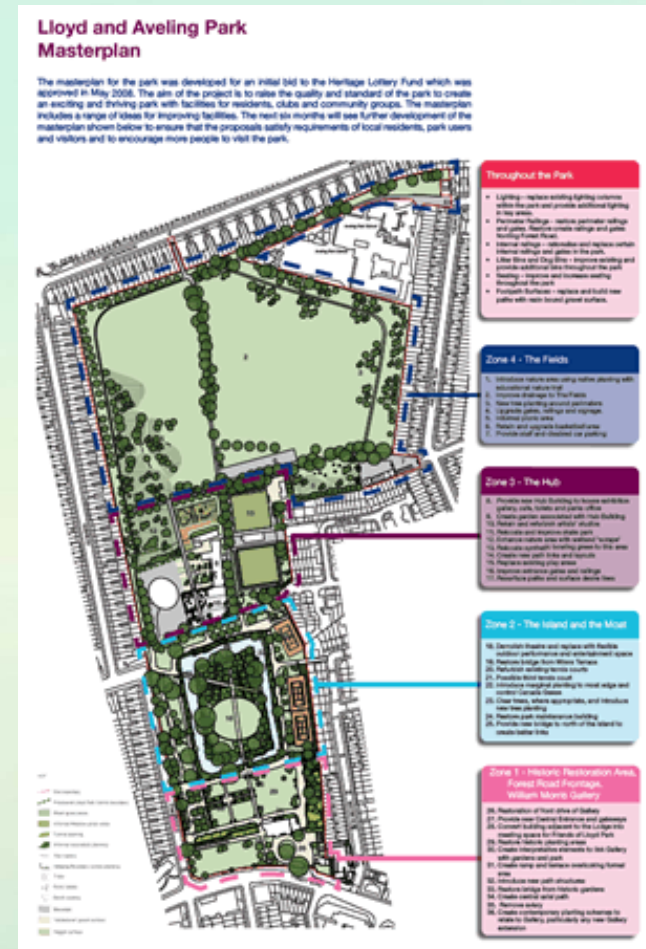


Lloyd and Aveling Park - Renewal and restoration.

- Sept 2008 – design team appointed.
- Jan 2009 – planning application
- **June 2009 – stage 2 lottery bid**
- 2010 – work starts if bid successful

- Exhibition:
 - Changing Room Gallery

- Have your say:
 - www.walthamforest.gov.uk/parks-for-people
 - **Sarah Reid**
Development Programme Manager





HIGHAM HILL WARD WALKS

- Held quarterly in Higham Hill
- In partnership with Ward Councillors, the SNT, Enforcement, Street Services, Ascham homes
- Resident involvement



KEY PROBLEMS

- Fly tipping – some of the worst in the borough
- Graffiti
- Dog fouling/ASB
- Illegal car sales



FLY TIPPING

- Folly Lane
- McEntee Avenue
- Billet Road, Sutton Road and Higham St Recycling points
- Sutherland Road/Path
- Bramley Close





Graffiti

- Higham Hill Rec
- McEntee Avenue
- Higham Hill Road
- Sutherland Path
- Green Exchange Boxes





DOG FOULING/ASB

- Higham Hill Rec
- Cheney Row Open Space
- Failing to clean up after your dog
- Dogs off lead
- New signage for The Rec
- New signage for Cheney Row Open Space
- Additional Enforcement activity



ILLEGAL CAR SALES

- Billet Road mainly
- Different days
- Different sites
- Additional enforcement activity
- Varying times/days



GETTING INVOLVED

- Next ward walk held in January:
 - Saturday 10th from 10.30 – 12.30
 - Monday 12th from 2.00 – 4.00
 - Tuesday 13th from 2.00 – 4.00
- To attend contact:
 - **Tony Banach**, Area Manager on 07970859056 or at tony.banach@walthamforest.gov.uk



Orphan Sites project

- uncared for sites - as if no one owns them.
- attract vandalism and other forms of anti-social behaviour - bring down the look and feel of a neighbourhood.
- WF investigating ownership, identifying appropriate management options
- contact **Patricia Aitken**
(patricia.aitken@walthamforest.gov.uk) ext 6852.



The Local Economy and Surviving the Downturn



Weathering the Economic Downturn

- Globally driven threats which impact on the local economy
- Council responding through a co-ordinated multi-faceted approach
- Departments to review service areas in context of economic downturn



Actions being taken

- Helping residents spread payments of council tax and business rates
- Prompter payments to local business for products or services
- Working with local businesses to enable them to compete more effectively for council contracts



Action being taken

- New Child Poverty Strategy including extra help to the poorest families
- Proving extra support to the CAB and credit union which will help residents access affordable credit
- Reviewing partnerships with Registered Social Landlords to maximise affordable housing units for local people



Actions being taken

- Improved provision in local employment and skills training
- Targeted work with employment casualties of economic downturn
- Local mortgage rescue initiative
- Ensuring that comprehensive housing advice is available for all our residents



Useful Contacts

- Business Link for London – The primary partner and business support agency for business in the borough offering free business support and advice.
 - Online – businesslink.gov.uk
 - Helpline – 0845 600 900 6
- Small Business Rates Relief – Business rates exemption provided for eligible businesses – Contact: Waltham Forest Revs and Bens - 0208 496 3106



Waltham Forest Citizen's Advice Bureau

CAB service Aims

- To ensure that individuals do not suffer through **lack of knowledge** of their rights and responsibilities or of the service available to them or through an **inability to express** their needs effectively.

and equally

- To exercise a **responsible influence** on the development of social policies and services, both locally and nationally



Waltham Forest CAB Service

- registered charity
- founded in 1973
- three outlets:
 - Walthamstow CAB
 - Leytonstone CAB
 - East London Financial Inclusion Unit
- core funding is from Waltham Forest Council
 - Plus additional project funding from other sources
- staff team is made up of paid staff and volunteers
- controlled by a board of trustees
 - Mainly local residents



The case load they deal with

- 35% are Welfare Benefits problems
- 25% are Debt cases
- 11% are Housing problems
- 10% are Employment matters
- 9% are Immigration problems
- 14% other matters



Who are their clients?

- 47% are aged 25 to 59, and 24% aged 60+
- 26% describe themselves as UK White
 - Significant numbers of our clients describe themselves as Black African/Black Caribbean/Pakistani
- 64% are tenants
- 72% are not or no longer economically active
- 28% are single parents
- 31% are long term sick or disabled
- 50% do not have English as a first language
- 97% live in Waltham Forest



The major challenges CAB faces

- A huge increase in demand for advice
 - Commonly 40 or more people waiting every day
- Core funding has sadly reduced over the years
 - So we have fewer advisers than before
- Clients problems are more complicated:
 - Multiple debt cases are far more common
 - Action needed to prevent homelessness
 - Benefits cases are more complex, including tax credits
 - Difficult employment dismissal cases
- CAB needs additional funding to match



How to contact the CAB

- www.walthamforestcab.org.uk
- telephone advice:
 - Walthamstow CAB: 0844 826 9696
 - Leytonstone CAB: 0208 988 9620
- email advice via the web site
- answer enquiries by letter
- home visits if this is essential



What's on

January 15th: **Music in the Village**

- **Pamela Thorby** *Recorder*
- **Huw Warren** *Piano*
- **Peter Herbert** *Bass*

a programme of melodic invention and contemporary beauty, with *fantastical improvisations!*

St Mary's Church, Church End, 7:30

£10

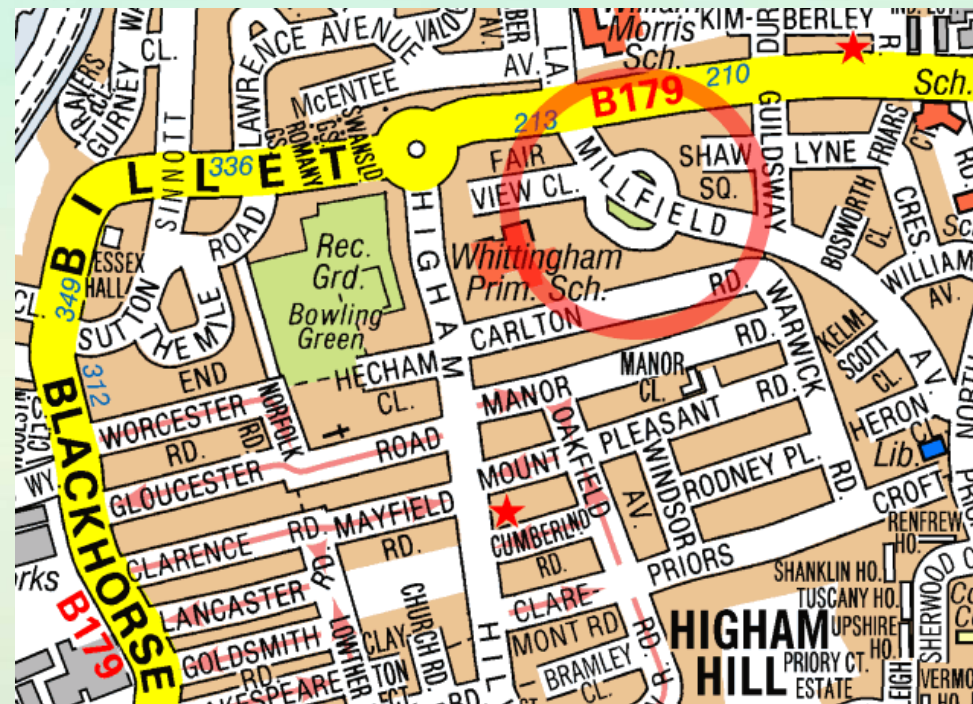
www.WalthamSoft.com/VillageMusic





(7) Spend 2008/09

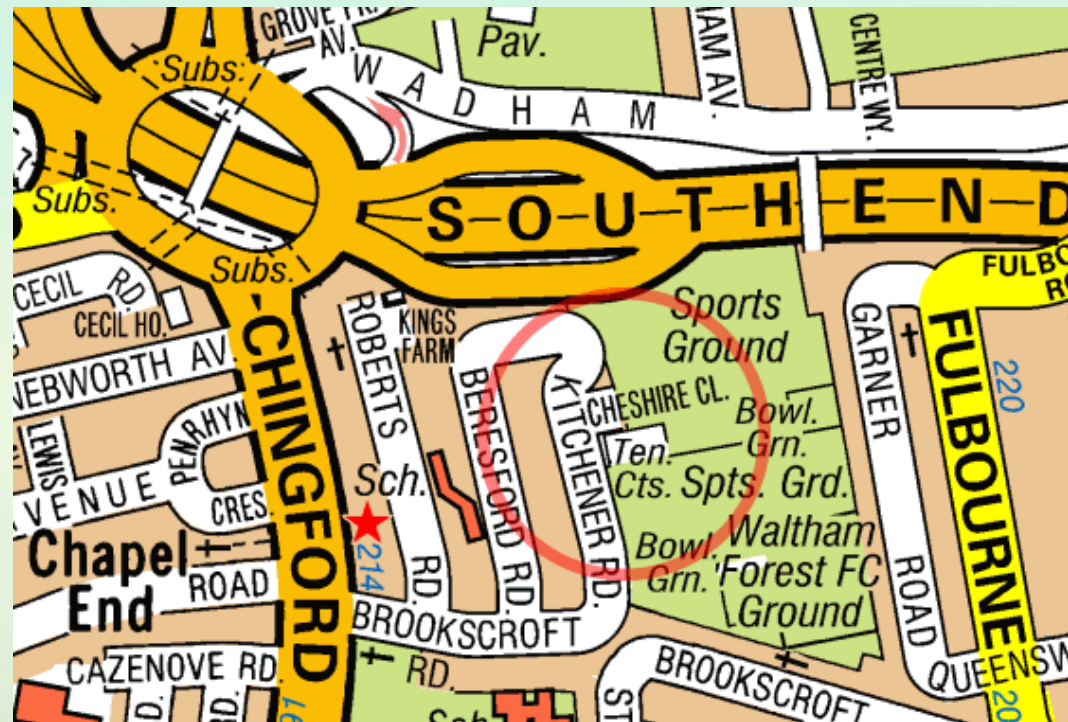
- The Councillor Chair will present the issues relating to:
- Play equipment **Millfield Avenue** (Higham Hill ward).





(7) Spend 2008/09

- The Councillor Chair will present the issues relating to:
- Access and exit to Park via **Cheshire Close** (Chapel End ward).





(8) Spend 2008/09

Nick Burton

Head of Green Spaces

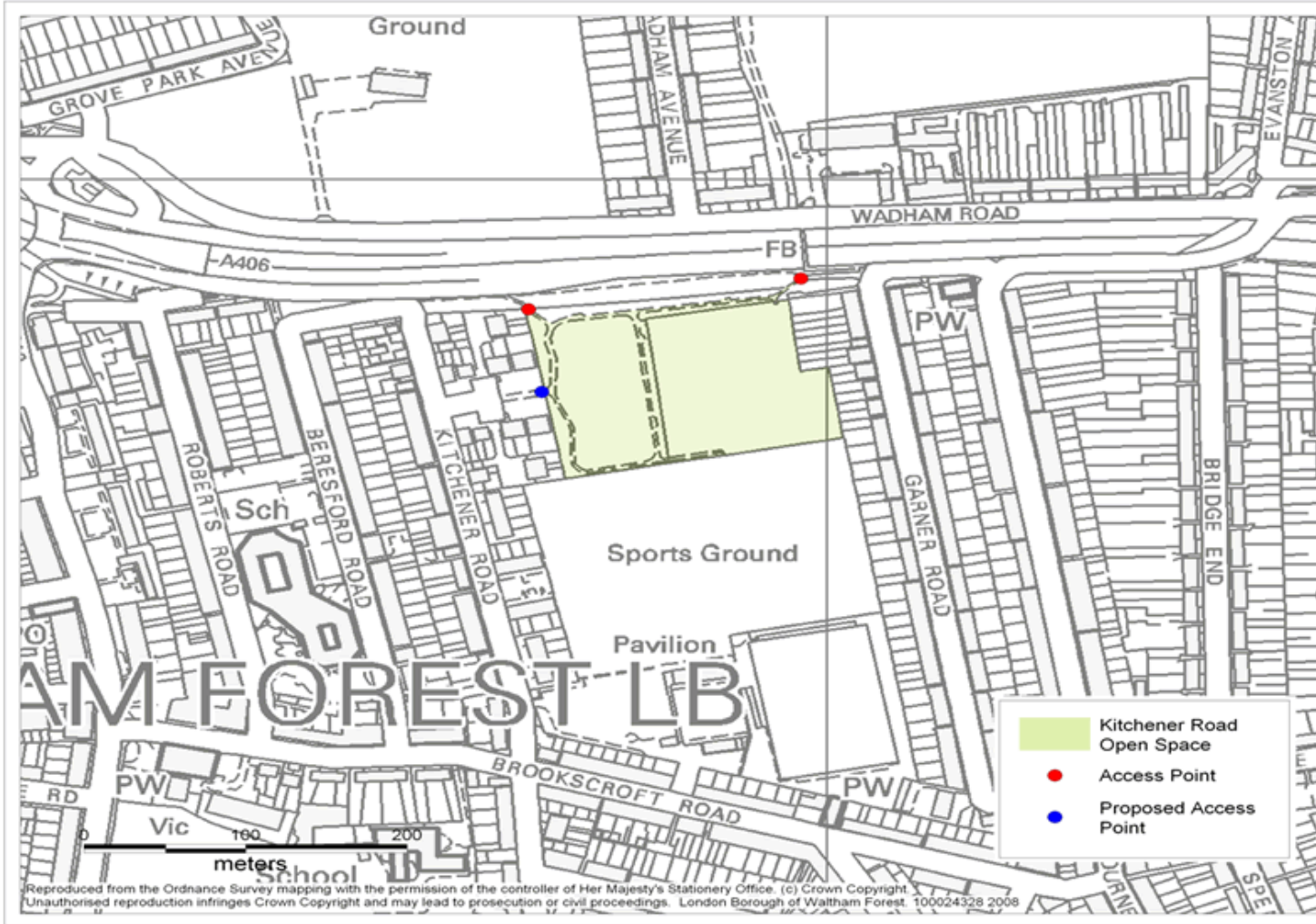
5 January 2009

Walthamstow West Community Council



MARCH 2007 PETITION TO OPEN GATES AND INVEST IN PARK

Road	Signatures	Households
Beresford	3	3
Brookscroft	9	7
Cheshire	1	1
Kitchener	17	10
Roberts	5	4
Sturge	1	1
TOTALS	36	26




Waltham Forest
 Waltham Forest Town Hall
 Forest Road, Walthamstow
 London, E17 4JF
 Tel: 020 8496 3000
 Fax: 020 8496 3301



- Kitchener Road Open Space
- Access Point
- Proposed Access Point

Drawing No.	XXXX
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Date	17.12.08

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SURVEY - SUMMER 2008 ABOUT OPENING GATES

Delivered to 90 households

- 11 said 'open the gates'
- 21 said 'don't open the gates'



Any questions?



nick.burton@walthamforest.gov.uk



(9) Spend 2008/09

- The Community Chair will explain how the voting will proceed.



Voting Guidelines

- If a resident is aware that they or a family member, a friend or business associate may ***personally benefit*** from a proposal financially e.g. by receiving work or funds for an organisation, they will not be eligible to vote.
- Ward-based projects – only residents of that ward may vote



(10) Spend 2008/09

- The total number of residents eligible to vote will be taken and marked-up on a prepared flipchart.
- Residents will be asked to vote by raising voting card.
- Officers will collect and count voting cards, then mark results on prepared flipchart.
- Voting cards will be kept as evidence of vote.



Spend 2008/09

- Councillors will gather together to discuss the results of the residents' vote and to make the final decision.
- Residents are invited to join them.
- Councillors final decision will be announced under Formal Council Business, agenda Item 13.



(11) Community Forum

- Responses to issues raised at the last meeting (blue sheets).
- Matters arising from the minutes.
- An opportunity for residents to raise any issues of local concern.
- Running simultaneously, Councillors will be making a formal decision on two of the residents proposals for the Spend 2008/09



(12) Elections – Community Chair and Vice Chair

- Nominated candidates will be introduced.
- Any ***last minute nominations*** will be taken from the floor for the positions of Community Chair and Vice Chair.
- Voting



(13) Formal Council Business

- Councillors will announce their final decision regarding two resident proposals for the Spend 2008/09 and any other formal council business.
- Please note: the two residents proposals will be subject to further enquiry into the practical implication of implementation.



Next Meeting

Monday 5 March 2009, Coppermill Primary School, Edward Road, London, E17 6PB

Please complete the ***yellow evaluation form*** and put it in the box in the Foyer.

Informal discussions until 10.00 p.m.

Thank you for attending, have a safe journey home.